

Medical Benefit Highlights PPO 10/20/70 Pennsbury SD

Covered Services	Your Costs (You pay)	
Benefits per Calendar Year	In-Network	Out-of-Network
Deductible (Embedded) ¹ Individual/Family	\$0/\$0	\$300/\$600
Out-of-Pocket Maximum (Embedded) ² Individual/Family	\$1,500/\$3,000	\$2,000/\$4,000
Coinsurance	0%	30%
Preventive Services	In-Network	Out-of-Network
Preventive Care	No charge	30% no deductible
Preventive Colonoscopy		
Preventive Plus Providers	No charge	Not covered
Hospital Based	No charge	30% no deductible
Physician Services	In-Network	Out-of-Network
Primary Care Physician (PCP)		
Office Visit	\$10	30% after deductible
Telemedicine Visit	\$10	30% after deductible
Specialist		
Office Visit	\$20	30% after deductible
Telemedicine Visit	\$20	30% after deductible
Retail Health Clinic Visit	\$10	30% after deductible
Urgent Care Visit	\$20	30% after deductible
Virtual Care ³	 In-Network	Out-of-Network
Telemedicine	\$10	Not covered
Teledermatology	\$20	Not covered
Telebehavioral Health	\$20	Not covered
Therapy Services	In-Network	Out-of-Network
Physical Therapy (60 visits/year) ⁴		
Freestanding	\$20	30% after deductible
Hospital Based	\$20	30% after deductible
Occupational Therapy (60 visits/year) ⁴		
Freestanding	\$20	30% after deductible
Hospital Based	\$20	30% after deductible
Speech Therapy (60 visits/year) ⁴	\$20	30% after deductible



Emergency Services	In-Network	Out-of-Network
Emergency Room (copay waived if admitted)	\$40	Covered at In-Network level
Emergency Ambulance	No charge	Covered at In-Network level
Non-Emergency Ambulance	No charge	30% after deductible
Hospital Services	In-Network	Out-of-Network
Inpatient Hospital Services (In-Network: 365 days/year; Out-of-Network: 70 days/year) ⁵	\$75/Day; max of 5 copays per admission	30% after deductible
Observation Services	\$40	30% after deductible
Maternity Hospital Services ⁵	\$75/Day; max of 5 copays per admission	30% after deductible
Inpatient Professional Services (includes Maternity)	No charge	30% after deductible
Outpatient Surgery	In-Network	Out-of-Network
Freestanding	\$75	30% after deductible
Hospital Based	\$75	30% after deductible
Outpatient Professional Services	\$5	30% after deductible
Outpatient Diagnostics	In-Network	Out-of-Network
Diagnostic Medical (EKG)	\$20	30% after deductible
Routine Radiology (X-Ray)		
Freestanding	\$20	30% after deductible
Hospital Based	\$20	30% after deductible
Advanced Imaging (MRI/MRA,CT/CTA Scan, PET Scan)		
Freestanding	\$20	30% after deductible
Hospital Based	\$20	30% after deductible
Outpatient Lab and Pathology	In-Network	Out-of-Network
Freestanding	No charge	30% after deductible
Hospital Based	No charge	30% after deductible
Other Medical Services	In-Network	Out-of-Network
Spinal Manipulations (30 visits/year) ⁶	\$20	30% after deductible
Acupuncture (18 visits/year) ⁶	\$20	30% after deductible
Standard Injectables	No charge	30% after deductible
Allergy Injections	No charge	30% after deductible
Biotech/Specialty Injectables		
Home/Office	No charge	30% after deductible
Outpatient	No charge	30% after deductible
Chemotherapy	No charge	30% after deductible



Dialysis	No charge	30% after deductible
Skilled Nursing Facility (120 days/year) ⁶	No charge	30% after deductible
Home Health	No charge	30% after deductible
Hospice	No charge	30% after deductible
Durable Medical Equipment (DME)	\$20	30% after deductible
Mental Health – Outpatient (includes serious mental illness and substance abuse)		
Office Visit	\$20	30% after deductible
All Other Services	\$10	30% after deductible
Mental Health – Inpatient (includes serious mental illness and substance abuse) ⁵	\$75/Day; max of 5 copays per admission	30% after deductible

- 1 Embedded deductible: Each covered family member only needs to satisfy his or her individual deductible, not the entire family deductible, prior to receiving plan benefits.
- 2 Embedded out-of-pocket maximum: Each covered family member only needs to satisfy his or her individual out-of-pocket maximum, not the entire family out-of-pocket maximum.
- 3 Telemedicine is provided by a designated telemedicine provider, please visit www.ibx.com/findcarenow.
- 4 Physical Therapy, Occupational Therapy, Speech Therapy, and Cognitive Therapy combined visit limit in and out-of-network.
- 5 Inpatient hospital out-of-network day limit combined for all inpatient medical, maternity, mental health, serious mental illness, and substance abuse services.
- 6 Combined in and out-of-network.

The Personal Choice® Preferred Provider Organization (PPO) gives you freedom of choice by allowing you to select your own doctors and hospitals. You maximize your coverage by accessing care through Personal Choice's network of hospitals, doctors, and specialists, or by accessing care through preferred providers who participate in the BlueCard® PPO program. If you access care from a provider who does not participate in our network, you will have higher out-of-pocket costs and may have to submit your claim for reimbursement.

This summary represents only a partial listing of benefits and exclusions of the Medical Program described in this summary. If your employer purchases another program, the benefits and exclusions may differ. Also, benefits and exclusions may be further defined by medical policy. As a result, this managed care plan may not cover all of your health care expenses. Read your contract/member benefit booklet carefully for a complete listing of terms, limitations, and exclusions of the program. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.ibx.com/LGIACBooklet or call 1-800-ASK-BLUE (TTY: 711).

Benefits may be changed by Independence Blue Cross to comply with applicable federal/state laws and regulations.

Certain services require preapproval/precertification by the health plan prior to being performed. To obtain a list of services that require authorization, please log on to http://www.ibx.com/preapproval or call the phone number that is listed on the back of your identification card.

Benefits underwritten or administered by Independence Assurance Company, a subsidiary of Independence Blue Cross - Independent licensees of the Blue Cross and Blue Shield Association. www.ibx.com



Drug Benefit Highlights

Select Drug Program \$15/\$30/\$50 Pennsbury S.D.

In-Network S0/S0	Covered Services	Your Costs (You pay)	
Out-of-Pocket Maximum Combined with Medical Formulary Select Retail Pharmacy In-Network Out-of-Network Tier 1 Generic Drugs \$15 30% Reimbursement Tier 2 Preferred Brand Drugs \$30 30% Reimbursement Dispensing Limits 1.2 30 day supply max 30 day supply max Mail Order Pharmacy Available for maintenance drugs In-Network Out-of-Network Tier 1 Generic Drugs \$30 Not covered Tier 2 Preferred Brand Drugs \$60 Not covered Tier 3 Non-Preferred Drugs \$100 Not covered Dispensing Limits 90 day supply max Not covered Drug Coverage In-Network Out-of-Network ACA Preventive Drugs³ Covered Covered Compound Medications Covered Covered Contraceptives Covered Covered Contraceptives Covered Covered Glucometers (no copayment/coinsurance required at participating pharmacies) Covered Covered Insulin Covered Covered Covered	Benefits per Calendar Year	In-Network	Out-of-Network
Retail Pharmacy	Deductible	\$0/\$0	\$0/\$0
In-Network	Out-of-Pocket Maximum	Combined with Medical	Combined with Medical
Tier 1 Generic Drugs \$15 30% Reimbursement Tier 2 Preferred Brand Drugs \$30 30% Reimbursement Tier 3 Non-Preferred Drugs \$50 30% Reimbursement Dispensing Limits ^{1,2} 30 day supply max Mail Order Pharmacy Available for maintenance drugs Tier 1 Generic Drugs \$30 Not covered Tier 2 Preferred Brand Drugs \$30 Not covered Tier 3 Non-Preferred Drugs \$40 Not covered Tier 3 Non-Preferred Drugs Not covered Tier 3 Non-Preferred Drugs Not covered Tier 3 Non-Federal Legend Drugs Not covered Tourset Non to covered Tier 3 Non-Federal Legend Drugs Not covered Tier 3 Non-Federal Legend Drugs Non-Federal Legend Drugs	Formulary	Select	_
Tier 2 Preferred Brand Drugs \$30 30% Reimbursement Tier 3 Non-Preferred Drugs \$50 30% Reimbursement Dispensing Limits¹.² 30 day supply max 30 day supply max Mail Order Pharmacy In-Network Out-of-Network Available for maintenance drugs Tier 1 Generic Drugs \$30 Not covered Tier 2 Preferred Brand Drugs \$60 Not covered Tier 3 Non-Preferred Drugs \$100 Not covered Tier 3 Non-Preferred Drugs \$100 Not covered Dispensing Limits 90 day supply max Not covered Dispensing Limits 90 day supply max Not covered Drug Coverage In-Network Out-of-Network ACA Preventive Drugs³ Covered Covered Compound Medications Covered Covered Contraceptives Covered Covered Diabetic Supplies (i.e., test strips) Covered Covered Diabetic Supplies (i.e., test strips) Covered Covered Covered Covered Covered Covered Insulin Needles and Syringes Covered Covered Lancets (no copayment/coinsurance required at participating pharmacies) Lancets (no copayment/coinsurance required at participating	Retail Pharmacy	In-Network	Out-of-Network
Tier 3 Non-Preferred Drugs \$50 30% Reimbursement Dispensing Limits1-2 30 day supply max 30 day supply max Mail Order Pharmacy	Tier 1 Generic Drugs	\$15	30% Reimbursement
Dispensing Limits ^{1,2} 30 day supply max 30 day supply max	Tier 2 Preferred Brand Drugs	\$30	30% Reimbursement
Mail Order Pharmacy Available for maintenance drugs Tier 1 Generic Drugs \$30 Not covered Tier 2 Preferred Brand Drugs \$60 Not covered Tier 3 Non-Preferred Drugs \$100 Not covered Dispensing Limits 90 day supply max Not covered Drug Coverage In-Network ACA Preventive Drugs³ Covered Covered Cored Covered Cored Covered	Tier 3 Non-Preferred Drugs	\$50	30% Reimbursement
Available for maintenance drugs Tier 1 Generic Drugs \$30 Not covered Tier 2 Preferred Brand Drugs \$60 Not covered Tier 3 Non-Preferred Drugs \$100 Not covered Dispensing Limits 90 day supply max Not covered Drug Coverage In-Network Out-of-Network ACA Preventive Drugs³ Covered Covered Compound Medications Covered Covered Contraceptives Covered Covered Diabetic Supplies (i.e., test strips) Covered Covered Glucometers (no copayment/coinsurance required at participating pharmacies) Insulin Needles and Syringes Covered Covered Lancets (no copayment/coinsurance required at participating pharmacies) Prescribed Tobacco Cessation Drugs (RX and OTC) Weight Control Drugs Covered Not covered Not covered Drugs used for Cosmetic Purposes Not covered Not covered Insused Fertility Drugs Not covered Not covered Not covered Investigational/Experimental Drugs Not covered Not	Dispensing Limits ^{1,2}	30 day supply max	30 day supply max
Tier 2 Preferred Brand Drugs \$60 Not covered Tier 3 Non-Preferred Drugs \$100 Not covered Dispensing Limits 90 day supply max Not covered Drug Coverage In-Network Out-of-Network ACA Preventive Drugs³ Covered Covered Compound Medications Covered Covered Contraceptives Diabetic Supplies (i.e., test strips) Covered Covered Diabetic Supplies (i.e., test strips) Covered Covered Covered Covered Diabetic Supplies (no copayment/coinsurance required at participating pharmacies) Insulin Needles and Syringes Covered Covered Lancets (no copayment/coinsurance required at participating pharmacies) Prescribed Tobacco Cessation Drugs (RX and OTC) Weight Control Drugs Allergy Serum Not covered Not covered Drugs used for Cosmetic Purposes Not covered Not covered Insulis Prettility Drugs Not covered Injectable Fertility Drugs Not covered Not covered Not covered Investigational/Experimental Drugs Not covered Not covered Not covered Not covered Not covered Investigational/Experimental Drugs Not covered Not c		In-Network	Out-of-Network
Tier 3 Non-Preferred Drugs Dispensing Limits Drug Coverage In-Network ACA Preventive Drugs³ Covered Not covered Not covered Not covered Not covered Not covered Not covered Injectable Fertility Drugs Not covered	Tier 1 Generic Drugs	\$30	Not covered
Dispensing Limits Prug Coverage In-Network Covered Insulin Covered Not covered	Tier 2 Preferred Brand Drugs	\$60	Not covered
Drug Coverage In-Network Out-of-Network ACA Preventive Drugs³ Covered Covered Compound Medications Covered Covered Contraceptives Covered Covered Diabetic Supplies (i.e., test strips) Covered Covered Glucometers (no copayment/coinsurance required at participating pharmacies) Covered Covered Insulin Covered Covered Lancets (no copayment/coinsurance required at participating pharmacies) Covered Covered Prescribed Tobacco Cessation Drugs (RX and OTC) Covered Covered Weight Control Drugs Covered Covered Allergy Serum Not covered Not covered Blood, Blood Plasma Not covered Not covered Drugs used for Cosmetic Purposes Not covered Not covered Injectable Fertility Drugs Not covered Not covered Investigational/Experimental Drugs Not covered Not covered Non-Federal Legend Drugs Not covered Not covered	Tier 3 Non-Preferred Drugs	\$100	Not covered
ACA Preventive Drugs³ Covered Covered Compound Medications Covered Covered Contraceptives Covered Insulin Needles and Syringes Covered Not covered Not covered Not covered Not covered Not covered Not covered Injectable Fertility Drugs Not covered	Dispensing Limits	90 day supply max	Not covered
Compound Medications Covered Covered Contraceptives Covered Covered Diabetic Supplies (i.e., test strips) Covered Covered Glucometers (no copayment/coinsurance required at participating pharmacies) Covered Covered Insulin Covered Covered Insulin Needles and Syringes Covered Covered Lancets (no copayment/coinsurance required at participating pharmacies) Covered Covered Prescribed Tobacco Cessation Drugs (RX and OTC) Covered Covered Weight Control Drugs Covered Covered Allergy Serum Not covered Not covered Blood, Blood Plasma Not covered Not covered Drugs used for Cosmetic Purposes Not covered Not covered Injectable Fertility Drugs Not covered Not covered Investigational/Experimental Drugs Not covered Not covered Non-Federal Legend Drugs Not covered Not covered	Drug Coverage	In-Network	Out-of-Network
Contraceptives Covered Not covered Not covered Not covered Not covered Drugs used for Cosmetic Purposes Not covered	ACA Preventive Drugs ³	Covered	Covered
Diabetic Supplies (i.e., test strips) Glucometers (no copayment/coinsurance required at participating pharmacies) Insulin Covered Not covered	Compound Medications	Covered	Covered
Glucometers (no copayment/coinsurance required at participating pharmacies) Insulin Covered Covered Insulin Needles and Syringes Lancets (no copayment/coinsurance required at participating pharmacies) Prescribed Tobacco Cessation Drugs (RX and OTC) Weight Control Drugs Allergy Serum Not covered Drugs used for Cosmetic Purposes Insulin Needles and Syringes Covered Covered Covered Covered Covered Covered Covered Not covered	Contraceptives	Covered	Covered
at participating pharmacies) Insulin Covered Covered Insulin Needles and Syringes Covered Lancets (no copayment/coinsurance required at participating pharmacies) Prescribed Tobacco Cessation Drugs (RX and OTC) Weight Control Drugs Covered Covered Allergy Serum Not covered Not covered Blood, Blood Plasma Not covered Not covered Drugs used for Cosmetic Purposes Not covered Not covered Injectable Fertility Drugs Not covered Not covered Investigational/Experimental Drugs Not covered Not covered Not covered Not covered Not covered Non-Federal Legend Drugs Not covered Not covered	Diabetic Supplies (i.e., test strips)	Covered	Covered
Insulin Needles and Syringes Covered Covered		Covered	Covered
Lancets (no copayment/coinsurance required at participating pharmacies) Prescribed Tobacco Cessation Drugs (RX and OTC) Weight Control Drugs Allergy Serum Blood, Blood Plasma Drugs used for Cosmetic Purposes Injectable Fertility Drugs Not covered	Insulin	Covered	Covered
Prescribed Tobacco Cessation Drugs (RX and OTC) Weight Control Drugs Covered Covered Allergy Serum Not covered Not covered Drugs used for Cosmetic Purposes Injectable Fertility Drugs Not covered	Insulin Needles and Syringes	Covered	Covered
Prescribed Tobacco Cessation Drugs (RX and OTC) Weight Control Drugs Covered Covered Covered Allergy Serum Not covered Not covered Not covered Drugs used for Cosmetic Purposes Not covered Injectable Fertility Drugs Not covered		Covered	Covered
Allergy Serum Blood, Blood Plasma Not covered		Covered	Covered
Blood, Blood Plasma Drugs used for Cosmetic Purposes Injectable Fertility Drugs Investigational/Experimental Drugs Not covered	Weight Control Drugs		_
Drugs used for Cosmetic PurposesNot coveredNot coveredInjectable Fertility DrugsNot coveredNot coveredInvestigational/Experimental DrugsNot coveredNot coveredNon-Federal Legend DrugsNot coveredNot covered	Allergy Serum	Not covered	Not covered
Injectable Fertility Drugs Not covered Not covered Investigational/Experimental Drugs Not covered Not covered Non-Federal Legend Drugs Not covered Not covered	Blood, Blood Plasma	Not covered	Not covered
Investigational/Experimental Drugs Not covered Not covered Non-Federal Legend Drugs Not covered Not covered	Drugs used for Cosmetic Purposes	Not covered	Not covered
Non-Federal Legend Drugs Not covered Not covered	Injectable Fertility Drugs	Not covered	Not covered
	Investigational/Experimental Drugs	Not covered	Not covered
Over-The-Counter Drugs (Non-Prescription) Not covered Not covered	Non-Federal Legend Drugs	Not covered	Not covered
	Over-The-Counter Drugs (Non-Prescription)	Not covered	Not covered



- Maintenance medications may also be available for up to a 90-day supply at participating Act 207 Retail pharmacies for the same mail order member cost sharing as indicated above.
- 2 Up to a 90-day supply of drugs to treat chronic conditions available at any participating retail pharmacy or mail for same cost share.
- 3 Certain designated preventative medications will not be subject to any cost-sharing or deductibles, but will be subject to the terms and conditions of your benefits contract. Refer to your summary of benefits, member handbook, and/or benefit booklet to determine if your plan includes 100 percent coverage for in-network preventive services.

This summary represents only a partial listing of benefits and exclusions of the Prescription Drug Program described in this summary. If your employer purchases another program, the benefits and exclusions may differ. Also, benefits and exclusions may be further defined by pharmacy policy. As a result, this program may not cover all of your health care expenses. Read your contract/member benefit booklet carefully for a complete listing of terms, limitations, and exclusions of the program. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.ibx.com/LGBooklet or call **1-800-ASK-BLUE** (TTY: 711).

Any prescription refilled in excess of the number of refills specified by the physician, or any refill dispensed after one year from the physician's original order are not covered. Devices or supplies except those specifically listed under covered drugs are not covered.

The pharmacy network includes more than 65,000 retail pharmacies. You can locate a participating pharmacy near you on www.ibx.com by selecting the Find a Participating Pharmacy feature.

Benefits underwritten or administered by QCC Insurance Company, a subsidiary of Independence Blue Cross - Independent licensees of the Blue Cross and Blue Shield Association. www.ibx.com



Vision Benefit Highlights Exam Only Discount Plan - Annual

Covered Services (Calendar Year)	Your Costs (You pay)	
Exam	In-Network	Out-of-Network
Routine Eye Exam at Davis Participating Providers (1 exam/year) ¹	No charge	\$60 Reimbursement
Retinal Imaging	\$39	Not covered
Lenses (1 pair/year)	In-Network	Out-of-Network ²
Single Vision Lenses	\$45	Not covered
Bifocal Lenses	\$65	Not covered
Trifocal Lenses	\$95	Not covered
Lenticular Lenses	\$120	Not covered
Lens Options	In-Network	Out-of-Network
Progressive Lenses - Standard/Premium/Ultra/ Ultimate	\$65/Not covered/Not covered/Not covered	Not covered
Polycarbonate Lenses - Single/Multifocal ³	\$35	Not covered
Digital/Intermediate Lenses	Not covered	Not covered
Photochromic Lenses - Single/Multifocal	Not covered	Not covered
Photosensitive Lenses - Single/Multifocal	\$75	Not covered
High-Index 1.67 / High-Index 1.74 Lenses	\$65/Not covered	Not covered
Blue Light Lenses	Not covered	Not covered
Polarized Lenses	\$75	Not covered
Lens Coatings		
Tinted Plastic Lenses	\$15	Not covered
UV-Coated Lenses	\$15	Not covered
Scratch-Resistant Coating - Single/Multifocal	\$15	Not covered
Scratch-Protection Plan - Single/Multifocal	Not covered	Not covered
Anti-Reflective Coating - Standard/Premium/ Ultra/Ultimate	\$45/Not covered/Not covered	Not covered
Frames	In-Network	Out-of-Network
Collection Fashion Frames	Not covered	Not covered
Collection Designer Frames	Not covered	Not covered
Collection Premier Frames	Not covered	Not covered
Non-Collection Frames	Not covered	Not covered
Visionworks Frames Option	Not covered	Not covered
•		



Contact Lenses (in lieu of glasses)	In-Network	Out-of-Network
Collection Contact Lenses Evaluation, Fitting & Follow-Up Care	Not covered	Not covered
Collection Contact Lenses	Not covered	Not covered
Non-Collection Standard Contact Lenses Evaluation, Fitting & Follow-Up Care	Not covered	Not covered
Non-Collection Specialty & Disposable Contact Lenses Evaluation, Fitting & Follow-Up Care	Not covered	Not covered
Non-Collection Contact Lenses	Not covered	Not covered
Medically-Necessary Contact Lenses ⁴	Not covered	Not covered

- 1 Combined in and out-of-network.
- 2 Lens Options are subject to out-of-network base lens reimbursement. See your benefit booklet for reimbursement amounts.
- 3 Polycarbonate lenses for dependent children, monocular patients, and patients with prescriptions greater than or equal to +/6.00 diopters are covered at no cost.
- 4 Covered with prior approval.

This summary represents only a partial listing of benefits of the Vision Care Program described in this summary. If your employer purchases another program, the benefits may differ. Also, benefits may be further defined by the vision policy. As a result, this vision plan may not cover all of your vision or health care expenses. Read your contract/member benefit booklet carefully for a complete listing of terms and limitations of the program. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.ibx.com/LGBooklet or call 1-800-ASK-BLUE (TTY: 711).

Benefits may be changed by Independence Blue Cross to comply with applicable federal/state laws and regulations.

Administered by Davis Vision, an Independent Company.

Benefits underwritten or administered by QCC Insurance Company, a subsidiary of Independence Blue Cross - Independent licensees of the Blue Cross and Blue Shield Association. www.ibx.com

Language Assistance Services

Spanish: ATENCIÓN: Si habla español, cuenta con servicios de asistencia en idiomas disponibles de forma gratuita para usted. Llame al 1-800-275-2583 (TTY: 711).

Chinese: 注意: 如果您讲中文,您可以得到免费的语言协助服务。致电 1-800-275-2583。

Korean: 안내사항: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-275-2583 번으로 전화하십시오.

Portuguese: ATENÇÃO: se você fala português, encontram-se disponíveis serviços gratuitos de assistência ao idioma. Ligue para 1-800-275-2583.

Gujarati: સ્યના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહ્યય સેવાઓ તમારા માટે ઉપલબ્ધ છે. 1-800-275-2583 કોલ કરો.

Vietnamese: LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi sẽ cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Hãy gọi 1-800-275-2583.

Russian: ВНИМАНИЕ: Если вы говорите по-русски, то можете бесплатно воспользоваться услугами перевода. Тел.: 1-800-275-2583.

Polish UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-275-2583.

Italian: ATTENZIONE: Se lei parla italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-275-2583.

Arabic:

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية متاحة لك بالمجان. اتصل برقم 2583-275-800-1.

French Creole: ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-275-2583.

Telugu: శ్రద్ధ పెట్ట డి: ఒకవేళ మీరు తెలుగు భాష మాట్లా డుతున్న్ల టయితే, మీ కొరకు తెలుగు భాషాసహాయక సీవలు ఉచితంగాలభినిత యి. 1-800-275-2583 (TTY: 711) కు కాల చేయండి. **Tagalog:** PAUNAWA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga serbisyo na tulong sa wika nang walang bayad. Tumawag sa 1-800-275-2583.

French: ATTENTION: Si vous parlez français, des services d'aide linguistique-vous sont proposés gratuitement. Appelez le 1-800-275-2583.

Pennsylvania Dutch: BASS UFF: Wann du Pennsylvania Deitsch schwetzscht, kannscht du Hilf griege in dei eegni Schprooch unni as es dich ennich eppes koschte zellt. Ruf die Nummer 1-800-275-2583.

Hindi: ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। कॉल करें 1-800-275-2583।

German: ACHTUNG: Wenn Sie Deutsch sprechen, können Sie kostenlos sprachliche Unterstützung anfordern. Wählen Sie 1-800-275-2583.

Japanese: 備考: 母国語が日本語の方は、言語アシスタンスサービス (無料) をご利用いただけます。 1-800-275-2583へお電話ください。

Persian (Farsi):

توجه: اگر فارسی صحبت می کنید، خدمات ترجمه به صورت رایگان برای شما فراهم می باشد. با شماره 2583-275-800-1 تماس بگیرید.

Navajo: Díí baa akó nínízin: Díí saad bee yáníłti'go Diné Bizaad, saad bee áká'ánída'áwo'déé', t'áá jiik'eh. Hódíílnih koji' 1-800-275-2583.

Urdu:

توجہ درکارہے: اگر آپ اردو زبان بولتے ہیں، تو آپ کے لئے مفت میں زبان معاون خدمات دستیاب ہیں۔ کال کریں 1-800-275-2583

Mon-Khmer, Cambodian: សូមមេត្តាចាប់អារម្មណ៍៖ ប្រសិនបើអ្នកនិយាយភាសាមន-ខ្មែរ ឬភាសាខ្មែរ នោះ ជំនួយផ្នែកភាសានឹងមានផ្ដល់ជូនដល់លោកអ្នកដោយឥត គិតថ្លៃ។ ទូរសព្ទទៅលេខ 1-800-275-2583។

Discrimination is Against the Law

This Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. This Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

This Plan provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as: qualified sign language interpreters, and written information in other formats (large print, audio, accessible electronic formats, other formats).
- Free language services to people whose primary language is not English, such as: qualified interpreters and information written in other languages.

If you need these services, contact our Civil Rights Coordinator. If you believe that This Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Civil Rights Coordinator. You can file a grievance in the following ways: In person or by mail: ATTN: Civil Rights Coordinator, 1901 Market Street, Philadelphia, PA 19103, By phone: 1-888-377-3933 (TTY: 711) By fax: 215-761-0245, By email: civilrightscoordinator@1901market.com. If you need help filling a grievance, our Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf or by mail or phone at: U.S. Department of Health and Human

or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at

http://www.hhs.gov/ocr/office/file/index.html.